

RwandAir Ltd is the flag carrier airline of Rwanda. It operates domestic and international services to East Africa, Central Africa, West Africa, Southern Africa, Europe and the Middle East from its main base at Kigali International Airport. Our mission is to provide unsurpassed, safe, and reliable services in air transportation, including strategically linking Rwanda with the outside world while ensuring a fair return on investment. As part of the expansion strategy, we are looking for interested, qualified, and competent candidates to fill the following position:

Job Title: MCC Engineer
Reports to: Manager MCC
Department: Technical
Location: Kigali International Airport

Job Purpose

To improve the overall aircraft performance and continued airworthiness by providing a front line review of fleet operational performance and in depth technical recommendation on current and emergent aircraft/ fleet issue.

To improve aircraft availability by providing continuous monitoring of aircraft status and the identification of fleet production reliability and operational performance issues. To further manage individual AOG events at the request of the Supervisor or Manager MCC.

To ensure that all maintenance including casualties on RwandAir Aircraft is carried out to the highest possible Maintenance Standards and Safety in the most productive and cost effective manner using all available resources at disposal

Ensuring the highest standard of Support, Service and Technical Dispatch Reliability are provided to the RwandAir Operation and RwandAir Customers.

1. Key Duties and Responsibilities:

a) Operational

- To work on a continuous shift basis to provide support and instruction for both line activity and all layover maintenance requirements.
- To provide all trouble-shooting assistance to MCC and to the RwandAir International Network during all significant AOG or out of Service events within the ambit of maintenance data.
- To provide data to RwandAir Engineering, OEM's when all trouble shooting guidelines supplied to the network have been exhausted, e.g..FIM/TSM.
- By review of the data provided through the Maintenance Records system and in service information e.g. Technical Logs and Line Station feedback, provide repetitive and recurrent defect analysis across the fleet, and produce monthly statistical report for dissemination within the organisation.
- To assume responsibility for and provide a structured approach to the resolution of technical issues identified by MCC or the RwandAir Operational Management. This may include complex defects, and/or customer requests.
- To provide, as requested, on-site support at a line station during AOG recovery.
- Monitor closely all Defects (including Deferred Defects) across the entire Fleet, analysing and suggesting remedial I corrective actions which will enable Base/Line Maintenance to effectively utilize available Ground Time in clearing such Defects, thereby ensuring a high



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standard of Maintenance utilization of Aircraft on a continual Basis

- To provide technical liaison with RwandAir engineering department, OEM's, Vendor's and outside agencies as required.
- As required Liaise with the MCC controller to provide guidance and Technical Advice to Flight Crew and Cabin Crew using sophisticated Air and Ground Data Link and Aircraft System Interrogation Devices in order to solve Major Technical Problems during Flight
- Responsible for review, control and monitoring of Technical logs, Concessions, Minimum Equipment List expiry/extension, outstation debriefs, shift action plan feedback. To carry out Ramp control functions, data archiving and flight spare kit functions.
- Review, control and monitor incoming Tech Log Pages, Defect history review & inform respective Fleet Supervisor of recurrent defects in Technical Log
- Review, Control and Monitor MEL Expiry and alert Duty Supervisor / Fleet Supervisor and arrange for MEL Repair Interval Extension (RIE) prior MEL expiry
- To be actively involved and participate in operational meetings such as, but not limited to: Morning conference call, Technical delay analysis meeting, Daily delay and defect review meeting.
- To develop and enhance processes and procedures to effectively contribute to improved aircraft availability.
- To establish and develop effective communication and relationships within the technical services group to contribute to improved aircraft availability.
- To assist MCC/RwandAir International Line Maintenance Network stations in the identification of part numbers and alternatives, as required.
- To ensure that all appropriate legislative and Company Procedures are adhered to in order to ensure that the Company remains compliant and airworthy.
- To endeavor, as far as practical, to ensure that aircraft targets are achieved in terms of deferred defects and TOR. Record and maintain Incident reports and Incident register, provide assistance to warranty/insurance department
- Review, control and monitor concessions provide closure details to Quality assurance
- To comply with known and notified health and safety requirements.
- Review Outstation debriefs, review for history and ensure same is captured in system
- To update Technical management of Delays / Aircraft on Ground (AOG) through agreed channels
- To compile MOCC Morning Report and update Technical Status Board for higher management review
- To follow up for Bay Changes, Ground Power Unit, Air-Conditioning Cart, Towing and Flight Spare kit requirements for efficient aircraft operation
- Co-ordination with space control and cabin maintenance for oxygen and Medical requirements. Monitor VHF and tetra radio for calls from crew and line maintenance
- Review and control the requirements of Flight Spare Kit to meet the growth of fleet increase and to ensure it is achieved in a timely and safe manner acceptable to authorities and company quality standards
- To ensure scheduled / non-scheduled maintenance checks and Line Maintenance Requirements notifications are correctly forwarded to the relevant station/department and that the appropriately certified documentation is returned.



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- Assist Fleet Supervisor on data collection/ compilation for claims and customer complaints for appropriate feedback.

b) Management & Leadership

- Establish the department or teams objectives and priorities to align with and support business objectives.
- Regularly evaluate the department or teams objectives, plans, procedures and practices, and makes appropriate changes if needed.
- Oversee and supervise employees. Direct daily activities, recruit, train, develop and discipline to ensure a high standard of service delivery.
- Train and develop other employees, to ensure succession planning is in place.
- To be committed and contribute to the National talent development, by coaching the national developpees, preparing them for a career with boundless potential. Leading to the program's continued growth and success.

c) Personal Development

- Take responsibility for own ongoing personal development and growth of expertise.
- Keep abreast with any market trends and developments
- Assist in the response to any emergency or a major operational disruption affecting RwandAir or its subsidiaries.
- Train Rwandair staff in various duties as per business requirements

d) Data Protection

- Ensure that in performance of the role, all uses, disclosures and requests of any information (in any form) are done in accordance with data protection principles adopted by the RwandAir Group and are limited to what is reasonably required to accomplish the intended business purposes of the use, disclosure or request.
- Comply with all relevant company policies and procedures regarding the use, processing, disclosure and security of any information (in any form) and ensure that all staff under my direct supervision are aware of and comply.
- Consult the Group's Data Protection Officer in matters related to data protection and privacy as appropriate.
- Ensure the confidentiality, security and protection of all information handled in the course of duties is maintained at all times from unauthorised access, use, disclosure, disruption, deletion/destruction, corruption, modification, inspection or recording

e) Safety

- Responsible to ensure that employees at all levels understand work health and safety requirements and expectations through provision of relevant RWANDAIR Group induction, information, instruction, training and supervision.
- Ensure compliance to all relevant safety, security, quality and environmental management policies, procedures and controls across the operation to assure employee safety, security, legislative compliance and delivery of high quality service with a responsible environmental attitude.
- Ensure that all managers and supervisors understand work health and safety requirements and expectations to the extent that they can pass on relevant information, identify training



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needs and provide appropriate supervision in their workplace.

- Take a direct and personal interest in reported injuries, incidents, near misses and hazards to ensure that appropriate reporting, investigation and response is being achieved.

f) Environmental Competencies

Apply:

- Contribute towards RwandAir Environmental Objectives and targets and the implementation and maintenance of the Environmental Management System.
- Apply environmental knowledge and principles in your role, and incorporate this into business processes and decision making, to drive efficiencies and reduce environmental and operational risks.

2. About You – Minimum Standard Qualifications;

Essential

- Diploma in Aircraft Maintenance or Trade or vocational aircraft maintenance qualification or Degree (B.Eng., BSc) or equivalent in aircraft engineering + holds minimum 1 full RwandAir main fleet ICAO/RCAA license and approvals plus 3 years MCC experience.

3. About You – Other Desired Competencies & Skills;

Job Specific Skills:

Essential

- Determining the kind of tools and equipment needed to do a job.
- Controlling operations of equipment or systems.
- Understanding written sentences and paragraphs in work related documents.
- Managerial skills - Ability to delegate work, set clear direction and manage workflow. Strong mentoring and coaching skills.
- Ability to train and develop subordinate's skills.
- Ability to foster teamwork among team members.
- Using mathematical analysis to solve problems

4. How to Apply:

- An application letter addressed to the Chief HR & Administration Officer;
- Recent Curriculum Vitae;
- Copies of Notarized Degree/Diploma certificates
- Relevant certificates;
- Copies of academic papers;
- A photocopy of the Passport/National ID;
- Three referees

The deadline for submitting application documents (**Only PDF Format**) is **December 16, 2025**. Please apply via the link: <https://erecruitment.rwandair.com/>.